



IOM International Organization for Migration  
OIM Organisasi Internasional untuk Migrasi

## OPEN TO INTERNAL AND EXTERNAL CANDIDATES

IOM Indonesia is looking for **Social Worker (Three positions)** according to the terms of reference stipulated below. Interested candidates are invited to submit their applications to [recruitment-indonesia@iom.int](mailto:recruitment-indonesia@iom.int) not later than **15 October 2011 indicating the reference code below, in the subject**. All candidates are requested to specify their availability date in the application form. Please note that only short-listed candidates will be contacted.

Reference No : SVN/ID10/2011/048  
Position Title : Social Worker (Three positions)  
Classification : General Service Staff, Grade 4  
Duty Station : Kupang & Medan- Indonesia  
Type & Duration of Contract : Special all-inclusive, 3 months with possibility of extension

### General Functions:

Under the direct supervision of the Psychosocial Support Coordinator, IOM Indonesia for Psychosocial and Mental health matters and the overall supervision of the Programme Coordinator, IOM Indonesia and in close coordination with sub office structures, the incumbent will provide oversight, supervise and monitor the implementation of the psychosocial assistance activities for the irregular migrants in Indonesia. In particular, he/she will:

1. Implement tailored psychosocial program activities for the irregular migrants (IMs) and ensure that the implementation of social, religious and educational/vocational activities and the like, are culturally appropriate and fully respects the confidentiality of the information on migrants.
2. Work closely with the IOM team (medical, operation, and other related officers), local authorities and/or national government, international organizations, and NGOs to inform and advocate for remedies and solutions to psychosocial and protection issues faced by irregular migrants.
3. Assess psychosocial and protection needs and identify problems/gaps, risk and vulnerabilities, including those related to gender and age. Propose/prioritise initiatives to reduce these risks and increase the resilience capacity within the IMs communities in detention and community settings.
4. Ensure presence in IMs communities through regular visits to detention centres, temporary settlement areas to collect information on the conditions faced by IMs including the availability of humanitarian assistance (shelter, food, water/sanitation, health and education) and access to services by different segments of IMs populations.
5. Actively engage the IMs in the development of psychosocial activities and use available resources within the target population. Encourage migrants to provide assistance to their own community members by sharing their own knowledge and skills to influence the decision making process affecting their daily living situations.

6. Ensure referral mechanisms are established for referring migrants with potential mental/psychosocial health problems or any other general health issues to the appropriate health care service providers in the area.
7. Provide basic counselling and implementation of psychosocial activities where needed, possible and appropriate in a scheduled manner including specific educational activities addressing the identified social-health issues.
8. Organize case management for case record, collate, review for completeness of information and maintain a filing, retrieval and forwarding system of documents/records for each migrant undergoing assessment, mental / psychosocial consultation, treatment, referral and follow up.
9. Conduct ongoing monitoring, analysis and reporting of the psychosocial condition of the IMs and provide periodic reports of psychosocial activities conducted in the designated areas including psychological reports and statistics on a monthly basis to the Psychosocial Support Program Coordinator.
10. Perform other duties as may be assigned.

**Desirable Qualifications:**

University or Bachelor degree in social work, psychology or alternatively, a combination of relevant experience and training in this field. At least three years of direct work experience in social work, have worked in settings with protection issues such as battered women, rape victims, family/domestic abuse and trauma/post care. Experience in working with irregular migrants; trafficked persons; general counselling and networking.

Excellent communication skills, personal commitment, efficiency and flexibility. Ability to work with minimal supervision. Excellent understanding and application of ethical practices within the disciplines and a good understanding of rights based approaches. Good level of computer literacy. Awareness of gender issues. Ability to work effectively and harmoniously in a team with colleagues from varied cultures and professional backgrounds.

Language: Proficient in the English language, proficiency in languages spoken by migrants (Farsi, Arabic, Tamil, Myanmarese) is an advantage.

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**IOM Mission in Indonesia**

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